
Job Description – Bartender / Server

About Us: Located in the adventure wonderland of Revelstoke, British Columbia, Eagle Pass Lodge aims to provide a relaxed, boutique experience to all involved. We offer all-inclusive summer stays at our high-end Lodge primarily for biking enthusiasts due to our unique location in the heart of the MacPherson Trail network.

We are an efficient team of like-minded individuals found happiest in the mountains, fulfilled by small town living, and are always seeking the next pursuit. We pride ourselves on providing a workplace that is supportive, entrepreneurial in spirit, and most importantly fun.

Job

Overview: The Lodge Bartender and Server are responsible for being team players and competently executing food and beverage service to a high standard. They are the face of the bar and dining area and have considerable influence on the Lodges patrons' experience. Leading by example and addressing all situations in a professional manner, they seamlessly ensure all guests' needs are met. A high level of hygiene safety is maintained in relation to drinks quality, order accuracy and adherence to food and beverage regulations.

Employment

Dates: July 8th, 2021 to end of 2021 summer season (mid-end September)

Position

Type: Part Time Seasonal (24-32 hours/week)

Reports to: Lodge Manager

Wage: \$19-24/hour, based on previous experience

Location: Eagle Pass Lodge, 1467 Highway 23 South, Revelstoke, BC

Responsibilities & Accountabilities

- Follow direction from the Management team as a team player to complete all required tasks
- Create and execute custom drinks orders as approved by Management
- Use of proper serving techniques as communicated by Management

- Ensure that the food and beverage areas maintain proper standards of cleanliness and sanitation
- Offer bespoke service by anticipating guest needs before being asked by identifying preferences, communicating and recording for future reference accurately
- In-depth knowledge of all systems and processes to competently complete orders and financial transactions
- Record all sales accurately as well as inform management of any wastage, requests for discount or promotional deal
- Maintain a professional and friendly demeanor and offer timely assistance to customers in order to ensure their needs are met
- Assist patrons with special dietary needs and relay to the Chef if not already noted
- Assist all team members and departments as requested
- Address any patron concerns in a timely fashion and resolve accordingly
- Adhere to all company behavioural expectations when interacting with guests
- In-depth knowledge of cleaning supplies and usages, WHMIS and proactively seek out additional knowledge if unsure
- Follow daily, weekly and monthly checklists for cleaning and maintenance as required
- Follow all company safety and security procedures
- Report any maintenance issues, damage or safety hazards to Management
- Review communication log at start of shift and complete at end of shift

Physical Demands

- Physical stamina and mobility including ability to reach, kneel and bend
- Ability to lift, push and pull required load (usually about 30lbs)
- Standing for long durations
- Ability to carry serving tray and multiple items

Key Skills and Proficiencies

- Serving it Right certification
- Knowledge and previous experience of fine dining and wine
- Ability to take direction and criticism in a constructive manner
- Excellent time management skills & the ability to take ownership of tasks to ensure accurate completion
- Previous bartending and/or serving experience of 1-2 years an asset
- Biking interest and knowledge an asset



Please send all resumes and cover letters to suzi@eaglepassheliskiing.com. Resumes will be accepted until June 15th, 2021 or until a successful candidate has been found.

Thank you for your interest in working with us, however, only qualified candidates will be contacted for an interview.

Eagle Pass Heliski is an equal opportunity employer. We evaluate qualified applicants without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, veteran status, and any other legally protected characteristics.